



Volunteer Pack

Do you want to help us support people experiencing homelessness in our area?

Find out how you can get involved with The Purfleet Trust!

About Us

Who we are



The Purfleet Trust was set up as a charity in 1993 to provide help for single homeless people in King's Lynn and West Norfolk. We saw first-hand the struggles that people experiencing homelessness faced, from finding a safe place to sleep to accessing healthcare and support services. We expanded year on year, and in our first 10, we helped 2500 people find homes and live independently.

Since then we have expanded our services to provide wraparound support, like the House2Home project, and early intervention services, such as the Purfleet Pantry. We believe that the key to eradicating homelessness in our area is through long-term support to help people gain the confidence, practical skills and support network to maintain sustainable tenancies and employment to help them grow, thrive and live fulfilling lives.



We believe that by providing a welcoming and supportive environment, we can help individuals to rebuild their lives and achieve their full potential.



What we do

We aim to help people experiencing homelessness rebuild their lives and achieve their full potential by providing a range of support services tailored to their needs. By doing so, we aim to reduce homelessness and help vulnerable individuals become self-sufficient and independent.



At the heart of everything we do is our commitment to treating every person who comes to us with compassion, respect, and dignity. We believe that by providing a welcoming and supportive environment, we can help individuals to rebuild their lives and achieve their full potential.

Our Services

The Health & Wellbeing Centre



The Health and Wellbeing Centre is often the first point of contact a homeless person has with Purfleet. We provide a safe, supportive, welcoming environment where people can access a range of services. These services include: Hot meals, clean clothes and showers; skills workshops; housing and benefit advice; nurse, eyecare and hairdresser; and more.

Purfleet Pathways

At Purfleet Pathways we provide both educational and practical opportunities for clients to help progress them towards employment. Purfleet Pathways' is also home to our House2Home project which provides furniture to clients moving into their new independent accommodation. This project was formed as a response to clients moving into their new accommodation, but their accommodation being unfurnished. This can lead to clients not settling in, feeling uncomfortable and risking falling back into homelessness.



Training Houses



Our Training Houses across King's Lynn provide accommodation to some of our clients. The Training Houses are ideal for those that require more intensive tenancy support to maintain stable accommodation. The project has been designed to prepare people for living in accommodation of their own in the future. Demonstrating that you can be a good tenant in one of the Training Houses improves your chances of being offered a more secure housing option in the future.

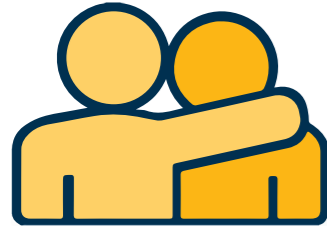
Purfleet Pantry

The Purfleet Pantry is King's Lynn's first social supermarket - situated on the Southgates Roundabout. The Purfleet Pantry offers the local community in King's Lynn access to affordable food, essentials and furniture to help tackle the Cost of Living Crisis.



Why Volunteer?

Help the community



The Purfleet Trust have always relied on volunteers to help us to provide our services in across King's Lynn and West Norfolk. We have been so proud of what we have been able to achieve over the past 30 years, and this is all down to the dedicated volunteers that have put their hardwork and dedication into caring for people less fortunate than ourselves.

At the heart of everything we do is our commitment to treating every person who comes to us with compassion, respect, and dignity. We believe that by providing a welcoming and supportive environment, we can help individuals to rebuild their lives and achieve their full potential.

Opportunities



Whether you can provide a few hours per week or a few days, we can use your help! We offer volunteering positions in a variety of roles, such as at our Health & Wellbeing Centre, on our delivery van, or sales roles at the Purfleet Pantry. Please look at our 'Roles' page or have a chat with us to see what you might best be suited for!

We value all of our volunteers and we offer opportunities for growth within the Trust, such as training and new experiences.

Gain skills



Volunteering is a great way to learn new skills, access training, increase your professional and personal experience and grow your CV. Some people choose volunteering because they have spare time on their hands and want to use it in a worthwhile way, others see it as a way back into paid employment after a period of unemployment or time out for caring for children. Some of our volunteers have been with us for many years, while others have moved on into paid employment, having gained the experience and confidence they needed to make a successful application.



I've always enjoyed helping people in the community who need a bit of help and support. To give something back to the community means a lot to me.

Katie



We are all on a journey and I now have the time in mine to help. I feel like I am part of a team here and we all contribute to helping the clients.

We all need someone to support us at some time in our life and I chose Purfleet Trust because it's a charity that empowers people who have been marginalised, to restore their confidence and skills.

Carol

What our volunteers have to say



It gives me the opportunity to give a little back.

Its nice to know that I play my part in a very worthwhile charity.

Richard



It has made me more aware of what is happening in West Norfolk for those experiencing homelessness. It has been good for my well being to get out and meet people.

Allan



Volunteer Roles

Van Driver/Support



This role involves you supporting us by collecting food for our meals at the Health & Wellbeing Centre and stock for the Purfleet Pantry, or by collecting furniture for the Pantry and our House2Home project. You will be representing the Trust on these collections and you will be interacting with businesses and the public on our behalf!

Requirements:

- Standard driving license
- Able to do physical tasks such as lifting and loading/unloading the van
- Aged 25+

Donation Sorter



We rely on donations for the Purfleet Pantry, House2Home project and emergency support for our clients, such as food, clothes and essentials. You will help sort and log the donations dropped at our Pathways warehouse, and prepare our House2Home packages for vulnerable people moving into their new accommodation. Being able or willing to learn PAT testing would be a bonus!

Online Shop Assistant



Have you got a knack for selling clothes, furniture and electrical goods? We need volunteers to photograph and post listings for items on platforms like eBay, Vinted and Facebook Marketplace.

Volunteer Roles

Pantry Sales Assistant



The Purfleet Pantry need volunteer sales assistants to help stock shelves, serve customers and be a kind and welcoming face in the shop. If you have experience working in retail we would love to have you join our friendly team as we provide a crucial and ever-growing service to the community in South Lynn and beyond.

HWBC Volunteer



The Health & Wellbeing Centre is the hub of our core services and always needs volunteers to help provide services to our clients.

- Could you help keep the Centre tidy by helping clean the day room and kitchen?
- Can you greet our clients and answer calls at reception?

Support from volunteers to build a welcoming and supportive environment can help individuals to rebuild their lives and achieve their full potential.

Events Volunteer



Would you like to support us at events across King's Lynn and West Norfolk? We are always looking for people to represent the Trust at events and be able to spread the word to the public of our work and ways they can get involved.

How About Micro-Volunteering?

What is Micro-Volunteering?

Micro-volunteering is a flexible way for people with busy schedules to contribute to causes they care about. It allows volunteers to make a positive impact without the need for a significant time commitment. Examples of micro-volunteering could be holding a one-off skills workshop for our clients, volunteering as a marshall at GEAR 10k, or simply sharing our content on social media.

What are the Benefits for You?

- ✔ Fit volunteering into your busy schedule
- ✔ Explore a variety of tasks that match your skills and interests
- ✔ No time commitment - volunteer when it suits you
- ✔ Be a part of our volunteer community!

Micro-Volunteering and Purfleet

- 👤 Become a 'Digital Champion'
Share our content on social media
- 👤 Volunteer for the day
Help run an event or man a stall
- 👤 Raise money and awareness
Organise a fundraiser
- 👤 Health & Wellbeing Centre Workshops
Run a one-off skills workshop for our clients
- 👤 Share your skills
Do you have any skills that could benefit us?



Do you have any other skills that you think could help The Purfleet Trust?

If you have an idea that you think would help us please get in contact and let us know!

The Steps to Volunteering

1

You can fill in your application form online or with a paper copy. If you are using a paper copy please hand this into reception at the Health & Wellbeing Centre, Austin Fields, or email it to volunteer@purfleettrust.org.uk.

2

We will contact you via email or phone to confirm a date that you are available to meet us for a chat. We can then discuss volunteering positions and see where best you can fit in with us.

3

We will carry out a screening process. This will ensure that you are right for volunteering with us!

4

Then you can join our team! You will be given a Volunteering Induction pack which will outline your role and all points of contact within the organisation. We can't wait to have you on board!

Congratulations!

You are now a Purfleet volunteer!

Other Ways to Get Involved



Sponsored Events

Help raise money for The Purfleet Trust by taking part in or organising a sponsored run, walk, fancy dress day or anything you can think of! All money raised goes to help run our services and end homelessness across King's Lynn and West Norfolk.



Leave a Legacy Donation

If you are making a will and would like to speak to someone about leaving a gift in your will to The Purfleet Trust we'd be happy to help.



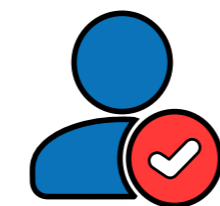
Donate to the Trust

We are always looking for donations to help support our work with people experiencing homelessness. Can you donate food for meals at our Health & Wellbeing Centre, or good quality furniture for a House2Home package? Any monetary donations can also benefit from the GiftAid scheme! Please get in contact with us through email or social media to find out what we are in need of!



Attend our Events

Stay up to date with our upcoming events by signing up to our newsletter or following our social media pages. We have a regular events throughout the year and we would be delighted to see you attend!



Follow us on Social Media

Follow us on Facebook and Instagram (@purfleettrust) and help spread the word by liking or sharing our posts and events. You can also keep up to date by subscribing to our regular newsletter, which is available at the bottom of our website.

Do you have any questions regarding volunteering? Please don't hesitate to contact us at volunteer@purfleettrust.org.uk